



DERBYWAREHOUSE.COM

PRO SHOP SERVICE - WAREHOUSE PRICES

RETURN SHIPPING INSTRUCTIONS

It's easy to return your merchandise, no need to call, no restocking fees, 365 days to return:

1. Fill out the return information below.
2. Place the items you would like to return along with any related promo items and a copy of this return form back into the original shipping box, soft pack, or similar shipping container.
3. Securely tape your shipment closed.
4. Bring the package to your local shipping carrier and ship to the address listed below.
5. Write down any tracking numbers for future reference. We suggest sending back all returned merchandise using an insured carrier such as UPS or FedEx.
6. All products returned must meet the requirements below.

Requirements to return items:

- Your item is **NEW** and can be sold again as new. Item(s) must be in original packaging without tags removed. Item(s) cannot be used, scuffed, sharpened, washed, smelling of odor, etc..
- Your item is **not a custom item**. Custom items may NOT be returned or exchanged. This includes custom skates, sticks, helmets, and any item considered custom.
- Your item is **not an undergarment**. Undergarments may not be returned or exchanged due to the nature of the item (jocks, cups, jock shorts, compression jock shorts, etc...).
- Packaging is not damaged or missing. **No tape, stickers, shipping labels** or other foreign objects can be attached to the skate, shoe, helmet boxes and the like. Return how we shipped the item to you.
- Your item was purchased within **365 days** of your invoice date.
- If you receive any product **damaged or defective** please contact IW before returning.

For additional return information, please check the Customer Service link on the Derby/Inline/Ice Warehouse website.

<http://www.derbywarehouse.com/custservice/#returns>

Free Return Shipping on Skates - IWIN MEMBERS ONLY:

1. If requested within **7 calendar days** from date received and within the contiguous U.S.
2. Skates must **meet all requirements** above to be eligible.
3. Contact DW for UPS return label: info@derbywarehouse.com or (800) 366-3070

Returns			
Product Name	Color	Size	Qty

Payment Method: Refund Original Payment

Return for Store Credit

Reason For Return: _____

Your daytime phone number: _____

Original Invoice Number: _____

Your email address: _____



Postage
Required

Derby/Inline/Ice Warehouse
Attn: Returns Department
21 Zaca Lane, Ste 120
San Luis Obispo, CA 93401

Contact us: (800) 366-3070 | email: info@inlinewarehouse.com info@icewarehouse.com
info@derbywarehouse.com