

Gift Return



Return Address: Derby Warehouse / Returns & Exchanges
1151 Bluegrass Lakes Parkway
Alpharetta, GA 30004

info@derbywarehouse.com
1-800-366-3070

Derby Warehouse gladly accepts returns and exchanges up to 90 days of the original invoice date. Items must be returned in new, store-bought condition in their original packaging within a shipping box to receive full store credit or exchange.

- Used or worn products qualify for store credit minus a 10% restocking fee.
- Any customized item and any sticks, shafts, blades, helmets, pucks/balls, apparel, mouthguards, and skate parts in used condition are not eligible for return.
- Oversized items (sticks, goals and wheel bags) will incur a \$25 shipping fee when returned using a Derby Warehouse prepaid label.

Steps for Returning Your Package

1. Place the pre-paid return label over any existing label on the shipping box.
2. Include the completed return form in the box
3. Drop package off at any UPS store (don't forget to write down your tracking #)



Scan this code for details

Your Information

Name: _____

Billing Address: _____

Shipping Address (If Different than Billing): _____

Phone: _____ Email: _____

Purchaser Information

Name: _____

Phone: _____ Email: _____

Action Requested

Please select an option

Exchange

Store Credit

Items Being Returned

Product Name	Color	Size	Qty

Items Requested for Exchange

Product Name	Color	Size	Qty

Is your return damaged or defective? Please provide additional details below: