

Returns & Exchanges

Outside Contiguous United States



Return Address: Derby Warehouse / Returns & Exchanges
1151 Bluegrass Lakes Parkway
Alpharetta, GA 30004, USA

info@derbywarehouse.com
1-800-366-3070

Derby Warehouse gladly accepts returns and exchanges up to 90 days of the original invoice date. Items must be returned in new, store-bought condition in their original packaging within a shipping box to receive a full refund or exchange. Any customs fees incurred by Derby Warehouse will be deducted from your refund. The original shipping cost will not be refunded unless the item is deemed defective.

- Used or worn products qualify for store credit minus a 10% restocking fee.
- Any customized item and any sticks, shafts, blades, helmets, pucks/balls, apparel, mouthguards, and skate parts in used condition are not eligible for return.



Scan this code
for more details

Please complete the form below and follow the return instructions provided. For more details regarding our policies related to used product, restocking fees, customized orders and drop shipped items please visit our website via the QR code.

Steps for Returning Your Package

1. Securely repackage items in original shipping box or similar container
2. Include your completed return form along with the item(s) you would like to return in the box.
3. Ship items to the above address using shipping carrier of your choice. We highly recommend choosing a carrier that provides tracking information.

Invoice Number: _____	Name: _____
Phone Number: _____	Email: _____
Action Requested Please select an option <input type="checkbox"/> Exchange <input type="checkbox"/> Store Credit <input type="checkbox"/> Refund Original Payment	

Items Being Returned

Product Name	Color	Size	Qty

Items Requested for Exchange

Product Name	Color	Size	Qty

Is your return damaged or defective? Please provide additional details below:
