

Returns & Exchanges



Return Address: Derby Warehouse / Returns & Exchanges
1151 Bluegrass Lakes Parkway
Alpharetta, GA 30004

info@derbywarehouse.com
1-800-366-3070

Derby Warehouse gladly accepts returns and exchanges up to 90 days of the original invoice date. Items must be returned in new, store-bought condition to receive a full refund or exchange.

- Used or worn products qualify for store credit minus a 10% restocking fee.
- Any customized item and any sticks, shafts, blades, helmets, pucks/balls, apparel, mouthguards, and skate parts in used condition are not eligible for return.
- Oversized items (sticks, goals and wheel bags) will incur a \$25 shipping fee when returned using a Derby Warehouse prepaid label.



Scan this code
for more details

Please complete the form below and follow the return instructions provided. For more details regarding our policies related to used product, restocking fees, customized orders and drop shipped items please visit our website via the QR code.

Steps for Returning Your Package

1. Place the pre-paid return label over any existing label on the shipping box.
2. Include your completed return form along with the item(s) you would like to return in the box.
3. Drop package off at any UPS store (don't forget to write down your tracking #).

Invoice Number: _____	Name: _____		
Phone Number: _____	Email: _____		
Action Requested Please select an option	<input type="checkbox"/> Exchange	<input type="checkbox"/> Store Credit	<input type="checkbox"/> Refund Original Payment

Items Being Returned

Product Name	Color	Size	Qty

Items Requested for Exchange

Product Name	Color	Size	Qty

Is your return damaged or defective? Please provide additional details below:
