Returns & Exchanges

Outside Contiguous United States

Return Address: Ice Warehouse

1151 Bluegrass Lakes Parkway Alpharetta, GA 30004 USA

Ice Warehouse gladly accepts returns and exchanges up to 90 days of the original invoice date. Items must be returned in new, store-bought condition in their original packaging within a shipping box to receive a full refund or exchange.

- Used or worn products qualify for store credit minus a 10% restocking fee.
- Any customized item and any sticks, shafts, blades, helmets, pucks/balls, apparel, mouthguards, and skate
 parts in used condition are not eligible for return.

Please complete the form below and follow the return instructions provided. For more details regarding our policy and shipping instructions for returns, please visit our website via the QR code provided.

Steps for Returning Your Package

- 1. Securely repackage items in original shipping box or similar container.
- 2. Include your completed return form along with the item(s) you would like to return in the box.
- 3. Ship items to the above address using shipping carrier of your choice. We highly recommend choosing a carrier that provides tracking information.

Invoice Number:			Name:
Phone Number:			Email:
Action Requested Please select an option	Exchange	Store Credit	Refund Original Payment

Items Being Returned

Product Name	Color	Size	Qty

Items Requested for Exchange

Product Name	Color	Size	Qty

Is your return damaged or defective? Please provide additional details below:

1-800-366-3070

info@icewarehouse.com





